

CATALIS

ADVANCING GOVERNMENT. ENGAGING CITIZENS.



New Orleans

ANNUAL CONFERENCE 2026

AGENDA





Educational sessions are located at the **Hilton New Orleans Riverside**
Education credits are awarded by Wayne State University
Please visit our generous sponsors!

AGENDA 2026

ANNUAL CONFERENCE

SUNDAY, JULY 12TH

5:30 - 6 p.m.

Foyer-Registration Counter - **Registration/Check-in**

6 - 7:30 p.m.

River Room - **Welcome Reception**

7 - 8:30 a.m.

Quarterdeck Ballroom - **Continental Breakfast**

8 a.m. - 5 p.m.

Foyer-Registration Counter - **Registration/Check-in**

8:30 a.m. - 5 p.m.

Quarterdeck Ballroom - **Exhibitors Open - Get your passport stamped!**

8:30 - 8:45 a.m.

Chart Ballroom - **Welcome from President Shilo Heger**

8:45 - 9 a.m.

Valued Partner Presentation - **CATALIS (Capitol Sponsor)**

9 - 10 a.m. - Session 1

Leading with Purpose: The Skills, Habits, and Ethics of Effective Leadership

Presenter(s): Tamme Quinn-Grzebyk, PhD

What separates good leaders from truly great ones? In this interactive session, we will explore the foundational skills and daily habits that define ethical leadership in public service. Through real-world scenarios, guided reflection, and peer discussion, participants will examine how integrity, accountability, and a clear sense of purpose drive not only personal performance but the motivation and trust of entire teams. Leave with practical tools and a renewed commitment to leading with intention.

MONDAY, JULY 13TH

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MONDAY, JULY 13TH

10 - 10:15 a.m. - Break

10:15 - 11:30 a.m. - **Session 1** (Cont.)

Leading with Purpose: The Skills, Habits, and Ethics of Effective Leadership

11:30 - 1:30 p.m. - Lunch on your own

1:30 - 1:45 p.m.

Valued Partner Presentation - **KUBRA, US Bank, Easy Smart Pay**

1:45 - 3 p.m. - **Session 2**

Charting the Course: Planning for the Challenges Ahead

Presenter(s): Tamme Quinn-Grzebyk, PhD

The landscape of public finance is shifting faster than ever — from evolving tax policy and revenue uncertainty to workforce challenges, technology disruption, and growing public scrutiny. In session, we come together to explore how strategic planning can transform reactive problem-solving into proactive, mission-driven leadership. Through facilitated discussion and collaborative exercises, participants will gain a practical framework for setting priorities, aligning resources, and building resilient organizations that can adapt and thrive amid uncertainty. Walk away with a clearer vision, a sharper strategy, and the confidence to guide your office and community forward.

3 - 3:15 p.m. - Break

3:15 - 4:15 p.m. - **Session 2** (Cont.)

Charting the Course: Planning for the Challenges Ahead

TUESDAY, JULY 14TH

7 - 8:30 a.m.

Quarterdeck Ballroom - **Continental Breakfast**

8:45 - 9 a.m.

Valued Partner Presentation - **Can/Am Teller Cashiering, OpenGov, GrantStreet**

9 - 10 a.m. - **Session 3** **Public Speaking for Professionals**

Presenter(s): Colleen Ezzeddine, PhD

Many professionals dread presentations or avoid them all together. It doesn't have to be that way. We will explore the art and science of public speaking in an interactive workshop that covers audience-centered messaging, simple ways to organize and deliver ideas, and delivery techniques that boost your effectiveness and confidence. Get ready to share with your NACCTFO colleagues, feel more confident in your communication abilities, and start using new techniques right away.

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TUESDAY, JULY 14TH

10 - 10:15 a.m. - Break

9 - 10 a.m. - **Session 3** (Cont.) Public Speaking for Professionals

11:30 - 1:30 p.m.

River Room - **Business Meeting & Luncheon**

1:30 - 1:45 p.m.

Valued Partner Presentation - **GovEase, Government Window, SRI Inc**

1:45 - 3 p.m. - **Session 4** Emergency Preparedness for Natural Disasters

Presenter(s): Kristin Taylor, PhD

County collectors, treasurers, and finance officers need to plan for the worst when it comes to disasters, as their functions are absolutely crucial to the recovery of their counties. This session will explore strategies that can be used to prepare for these situations.

3 - 3:15 p.m. - Break

3:15 - 4:15 p.m. - **Session 4** (Cont.)

Emergency Preparedness for Natural Disasters

WEDNESDAY, JULY 15TH

7 - 8:30 a.m.

Quarterdeck Ballroom - **Continental Breakfast**

8:45 - 9 a.m.

Valued Partner Presentation - **POS Professional Services, Inc
ReGov Solutions, Cotality, Aclarian**

9 - 10 a.m. - **Session 5 AI: Practical Tips and Tools**

Presenter(s): Anthony Moggio

Artificial Intelligence (AI) continues to transform tax collections and drive innovation in county offices. This moderated practical session updates the discussion from the previous two years, exploring ways that NACCTFO members use AI to make their offices more effective and efficient. NACCTFO members will have the opportunity to show how they use the technology and to perhaps try out what others are doing.

10 - 10:15 a.m. - Break

10:15 - 11:30 a.m. - **Session 5** (Cont.) **AI: Practical Tips and Tools**



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WEDNESDAY, JULY 15TH

11:30 - 1:30 p.m. - Lunch on your own

1:30 - 1:45 p.m. - Passport/Raffle Winner Announcements

1:45 - 3 p.m. - **Session 6** Tax Collection and the Anti-Tax Movement

Presenter(s): National Association of Counties & Florida Association of Counties
Many states are faced with movements to change, limit, or even eliminate property taxes as a source of local revenue. In this session, participants will hear NACo's important research on this topic. Participants will also discuss with each other what strategies state associations and others are using to address these possible changes.

3 - 3:15 p.m. - Break

3:15 - 4:15 p.m. - **Session 6** (Cont.) Tax Collection and the Anti-Tax Movement

7 - 10 p.m.
Chart Ballroom – **Installation Banquet**

THURSDAY, JULY 16TH

8:30 - 2 p.m.
Bridge-Riverside Bldg. – **Exec. Board Strategic Planning**
Sterring-Riverside Bldg. - **Education Committee Strategic Planning**

-Thank you for attending -

Wishing everyone safe travels home.
See you next year in Savannah, GA!