



2019-2020 OFFICERS

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Vacant

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Bolivar, MO

Inside this issue:

2021 Annual Conference	3
Legislative Update	5
Bylaws Committee Report	6-7
Treasurer's Report	9
2019 - 2020 Committees	10-11
Member Submissions	12-13
State Directors	14

Treasury Marks

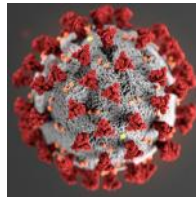
The Official Publication of the National Association of
County Collectors, Treasurers and Finance Officers (NACCTFO)

June 2021

PRESIDENT'S MESSAGE

The only constant in life is change.

The calendar year 2020 started for most of us very normal. We welcomed the new year in January with enthusiasm and energy and a plan to make it our best year yet. Many traveled to Washington, D.C. at the end of February where we had a great 2020 NACCTFO Legislative Conference. Those who stayed for the 2020 NACo Conference, had the privilege of being addressed by the then President of the United States of America, Donald Trump.



Then came March... and the increase in public awareness of Coronavirus Disease 2019 (COVID-19)...

and the world seemed to shut down... many government buildings closed to the public... many restaurants and businesses closed their doors... schools went to virtual learning ... drive-thru testing centers appeared on the landscape, hospitals and medical offices halted elective procedures to prepare for pandemic patients...

In-person conferences and meetings were cancelled and assembling online via Zoom or Teams or Jitsi or some other virtual platform became common practice.

There was the wearing of masks, practicing social distancing, focusing on proper and increased handwashing, and sanitizing of common touch points and surfaces more frequently and more conscientiously than ever before.

Most were wondering, "What do we do now? How do we operate our offices and our associations?" The NACCTFO Executive Committee voted to extend the 2019-2020 Fiscal Year {and all associated aspects} thru July 31, 2021. The extension was/is provided for by Article V, Section 2 of the NACCTFO Bylaws. This provided the time and space for the volunteers (the Executive Committee) who lead this Association to make necessary adjustments in their own jurisdictions and develop a path for NACCTFO to emerge from the pandemic.

A personal and public "Thank You!" to our Education Coordinator, Dr. Brady Baybeck of Wayne State University, and the NACCTFO Education Committee for the 7-15-2020, 3-17-2021, 4-14-2021, 5-12-2021 and 6-16-2021 Virtual Training Sessions. "Thanks!" also to the members who presented and those who participated in the sessions. These sorts of panel discussions and best practices sharing are one of the most valuable assets of your NACCTFO membership.

Michelle

Benefits of Membership

Multiply by numerous benefits of participating in your state association by the number of counties in fifty different states. The possibilities, unique perspectives and different ways of doing things are endless.

NACCTFO Objectives

- ◆ Promote professional growth of its members
- ◆ Develop a higher level of service efficiency and character to both the general public & county government
- ◆ Participate in promoting federal legislation and regulations that positively affect county government, tax collection, and treasury management



Healthier starts here

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2021 ANNUAL CONFERENCE

July 18 - 20 • Hillsborough County, Florida (Tampa)



Register online at NACCTFO.org!

Attend In-Person or Virtually

Conference Location: JW Marriott Tampa Water Street

Group rate for July 18-20 is \$171/night (plus taxes)

Deadline for the group rate is June 18.

Reservations made after this date are subject to availability and the group rate cannot be guaranteed.

Group rate extended 3 days before/after the conference, based on availability.

NACo Annual Conference (In-person and Virtual)

will be July 9-12 in Prince George's County, Maryland

Preliminary Schedule

Sunday, July 18th

5:30 pm - 6:00 pm: Registration & Check-in

6:00 pm - 8:00 pm: Welcome Reception

Monday, July 19th

7:30 am - 8:15 am: Registration & Check-in

8:15 am - 11:00 am: Working Together: Innovation in Florida

This session will explore the duties and best practices of the Florida Tax Collector Association Service Corporation. A panel of Collectors will provide their perspective on how they innovate to provide efficient and effective services to their customers today and in the future.

11:00 am - 1:30 pm: NACCTFO Business Meeting Luncheon

1:30 pm - 4:00 pm: Peer-to-Peer Sharing: Innovative Practices

This session will build upon the morning, providing a forum for in-person members to discuss what they have learned about the national scene for county collectors, treasurers, and finances officers. This will be a moderated discussion, with opportunity for small group interaction and peer feedback.

6:00 pm - 9:00 pm: Lost Pearl Pirate Ship Dinner & Entertainment

Arrrr, Matey! Do ye think ye have what it takes to be a pirate? Join the crew of the Lost Pearl as they search for treasure in Downtown Tampa.

Cancellation Policy

Refund of conference registration fees, less an administrative fee of \$25, will be made if a written notice of cancellation is received no later than July 2, 2021.

Cancellation requests should be sent to Info@NACCTFO.org. No refund requests will be honored for registrations cancelled after July 2, 2021 or for "no-shows."

You are responsible for cancelling your hotel reservation.

Tuesday, July 20th

7:30 am - 8:15 am Registration & Check-in

8:15 am - 11:00 am: Strategic Planning and Techniques

Strategic planning helps organizations integrate their mission, vision, and values, with an eye towards moving forward in both the short and long-term. This interactive session will focus on the purposes and elements of the strategic planning process, with an emphasis on how county collectors and treasurers can use it to further their offices' goals. .

11:00 am - 1:00 pm: Lunch On Your Own

1:00 pm - 3:30 pm: Strategic Planning in Action

In this session, in-person participants will build upon the concepts learned in the earlier strategic planning session. This will be applied session, with a focus on how to do a strategic plan for a specific organization.

6:00 pm - 7:00 pm: President's Reception

7:00 pm - 9:30 pm: Awards & Installation of Officers Banquet



Final agenda will be emailed to registrants



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LEGISLATIVE UPDATE

Treasury releases interim rule on historic Fiscal Recovery Fund

By Eryn Hurley

Associate Legislative Director - Finance, Pensions, and Intergovernmental Affairs
for the National Association of Counties (NACo)



Counties now have their first guidance for the use of the \$61.5 billion of the American Rescue Plan's Coronavirus State and Local Fiscal Recovery Fund following the May 10 release of an interim final rule from the Department of Treasury. The Treasury Department will accept comments on the interim rule until July 9. Later this year, Treasury will release separate guidance for the \$1.5 billion in additional federal aid for public lands counties. The Treasury's portal is currently open for counties to register and request their funds, which will be provided directly to all counties, regardless of population sizes. NACo has released an in-depth analysis of the rule, covering eligibility criteria for the use of funds, compliance and financial reporting and key dates for county actions. The full analysis is available at <https://www.naco.org/resources/featured/state-and-local-coronavirus-fiscal-recovery-funds>.

The fund covers costs incurred between March 3, 2021 and Dec. 24, 2024, and counties have broad flexibility to help those disproportionately impacted by the COVID-19 pandemic, but they must demonstrate that these uses supported the public health response or that recipients of the Recovery Funds experienced economic harm from the pandemic. Counties may also use Fiscal Recovery Funds for the provision of "government services" to the extent of the reduction in revenue experienced due to the COVID-19 public health emergency.

Beyond responding to public health needs and negative economic impacts, counties can also use Fiscal Recovery Funds to provide premium pay to eligible workers performing essential work during the COVID-19 public health emergency. Premium pay may be provided retrospectively for work performed at any time since the start of the public health emergency on Jan. 27, 2020.

In addition to providing premium pay, the interim final rule permits rehiring of public sector staff, including county employees, up to pre-pandemic staffing level (Jan. 27, 2020), which is measured based on employment as of Jan. 27, 2021. Counties can use Recovery Funds toward payroll, covered benefits and other costs associated with rehiring public sector staff.

The Interim Rule also allows for counties to use Fiscal Recovery Funds to address certain infrastructure needs including necessary investments in drinking water, waste and stormwater and high-quality broadband services. For water and sewer investments, the Interim Rule aligns eligible projects with that of the Environmental Protection Agency's (EPA) Clean Water State Revolving Funds and Drinking Water State Revolving Fund.

For broadband investments, the Treasury specifies that eligible projects must be designed to provide services that meet at least 100 megabits per second to support underserved households and businesses. Finally, the Interim Rule clearly states that general infrastructure projects such as road construction or bridge repair unrelated to COVID-19 are not an eligible expense unless funds are pulled from revenue replacement funding.

Eligible expenses under the CARES Act Coronavirus Relief Fund (CRF) are eligible under the Recovery Fund, with two major exceptions. First, there are new restrictions on public health and safety employee payrolls. Additionally, issuing tax-anticipation notes are not an eligible expense. Despite the broad flexibility of the Fiscal Recovery Fund, the Interim Rule outlines several activities that counties cannot undertake with the funds. These include applying as matching funds toward other federal grants, such as Medicaid, paying interest or principal on outstanding debt or for consent decrees/legal settlements and contributing to rainy day funds.

Funding also cannot be used toward paying down unfunded pension liabilities. However, counties can use funds for routine payroll contributions to pensions of employees whose wages and salaries are an eligible use.

Throughout the duration of the program, counties will be required to submit an Interim Report, Quarterly Project and Expenditure Reports, and Annual Recovery Plan Performance Reports regarding their utilization Local Fiscal Recovery Funds. However, only counties with populations above 250,000 in population are required to submit an Annual Recovery Plan Performance Report.

Read the full analysis, with elaboration on eligible expenses, key definitions and dates and differences between the Fiscal Recovery Fund and the Coronavirus Relief Fund at <https://www.naco.org/resources/featured/state-and-local-coronavirus-fiscal-recovery-funds>.



NACCTFO Bylaws Committee
Michael Diskin, Essex County, NY – Chair

Karen Coffman, Jackson County, MI – Member Shilo Heger, Riley County, KS – Member
Tammi Davis, Washoe County, NV - Member Phil Rogers, Andrew County, MO – Member

The NACCTFO Bylaws Committee undertook the task of reviewing all of the NACCTFO Bylaws in an effort to streamline the Bylaws and make them more readable. We also attempted to correct some grammar, capitalization, and sentence structure issues. Below are the areas we recommend to be corrected or amended and the committee's reasoning for the corrections or amendments.

The first thing reviewed was an item that was tabled at the last business meeting, held back in July 2019 in Las Vegas, NV. There was a motion made and seconded to eliminate the position of 2nd vice president, which was tabled by a vote of the members present. The Bylaws Committee discussed this matter at great length and ultimately decided to recommend that the position of 2nd vice president should remain. NACCTFO has had three officer resignations since 2013. NACCTFO is a volunteer-run organization, the volunteers being the Executive Committee. Therefore, having time to learn and be educated on the organization and the organization's operations is imperative for success. Retaining the 2nd vice president position allows an officer who has only been on the Executive Committee for a couple of years, either as secretary or treasurer, or even one year in the case of a resignation in a higher office, to gain valuable knowledge of all the information needed for when they become NACCTFO President, such as the importance of proper budgeting, the importance of the education committee's function, site planning for future conferences, etc.

Article III - MEMBERSHIP --The committee recommends clarifying the various types of memberships available by adding a category of "General Membership" for persons whose counties are also NACo members, but who have chosen not to pay NACCTFO dues. General members would be permitted to vote on NACCTFO issues, but not be allowed to hold a NACCTFO office. The committee designated the next category as "Active Membership." This category is for anyone who chooses to pay NACCTFO dues, whether or not their county is a NACo member. Active members would be permitted to vote and also permitted to hold a NACCTFO office. "Associate Members" would pay the required "Associate Membership" dues, but not be allowed to vote or to hold office. "Honorary Members" would not be required to pay dues, and would not be eligible to vote or to hold office. The committee recommends that the category of "Life Membership," continue to be granted to all current and future past presidents of NACCTFO. Life Members, while still in office, however, would be required to pay dues and be allowed to vote but not allowed to be elected to a NACCTFO office. Upon retirement from office, Life Members would not be required to pay dues, would not be eligible to be elected to a NACCTFO office, and would continue be allowed to vote. Lastly, Staff Membership would be available with written permission of their jurisdiction's collector, treasurer, or finance officer, regardless of whether or not they choose to pay dues. They would be permitted to be a member of any NACCTFO committee excluding the Executive Committee, and they would not be eligible to vote nor to hold a NACCTFO office.

Article IV – DUES -- The committee recommends adding the category of general members to those who would be sent an annual dues notice. We also recommend that the treasurer have the ability to distribute dues notices by electronic means, and that Associate Members annual dues notices would be sent out in the same manner as membership dues notices, with a deadline to be sent out by March 31 for the current year.

ARTICLE V – BUDGET, FISCAL YEAR, AND EXPENDITURES -- In Section 4 the committee recommends that the wording "opening a checking account" be added so that the NACCTFO treasurer has the authority to open such account as well as obtain a credit card.

NACCTFO Bylaws Committee Report (continued)

ARTICLE VI – STATE DIRECTORS -- In Section 2, the committee recommends that language be added requiring State Directors to keep their state membership listing up-to-date with the NACCTFO treasurer.

ARTICLE VII – EXECUTIVE COMMITTEE – The committee is recommending that the qualifications to serve as a NACCTFO Officer be changed to increase from two to three the number of years as an active member, and that the person must have attended at least one NACCTFO Legislative Conference and one Annual Conference prior to the election cycle. This would give prospective candidates the knowledge that there are differences in what occurs at each conference.

ARTICLE VIII – DUTIES OF THE EXECUTIVE BOARD – The committee recommends new language about when the offices of secretary and treasurer are elected. The committee recommends that the use of odd and even years be eliminated and the wording be changed to say alternate years for each of the positions, to create better flexibility when unexpected vacancies occur. We recommend that an immediate past president be allowed to serve on the executive committee even if they were no longer serving in office. We also recommend that a NACo Board Member would be limited to only three elected two-year terms. Therefore, should a person be appointed by the Executive Committee to serve in place of someone who resigned this office, they could only serve a maximum of seven years, the balance of the first year appointed plus three elected terms.

ARTICLE IX - BUSINESS MEETINGS – The committee recommends clarifying who is considered to be a delegate and therefore eligible to vote. We also recommend that members be allowed to vote by electronic means if attending a conference virtually.

ARTICLE X- STANDING COMMITTEES – In Sections 4 and 5, the committee recommends that the deadline for both the Nominations Committee to report its nominations of officers and Budget Committees to submit an annual budget to the Executive Committee be May 31. The committee also recommends that there be a clarification of who are members of the Conference Committee, and how members are replaced for a site visit if one member cannot attend. This conforms with current language in the NACCTFO Policies and Procedures.

ARTICLE XI – OUTSTANDING MEMBER AWARD – The committee recommends a change to clarify the deadline for when the nomination form must be received is ninety (90) days prior to the awards banquet. We also recommend that one of the qualification should be changed to having attended at least one NACCTFO Conference rather than attended at least one Business Meeting or Education Seminar. We thought it more appropriate that a member being nominated should attend a full conference as paid registrant rather than possibly just attend one of the business meetings or one of our education courses. The committee recommends that the list of items included in an application be clarified and better structured within the bylaws. We also recommend adding a new section allowing the names of nominees not selected to be carried over for one more year, with the approval of the person who submitted to nomination.

ARTICLE XII – CONFERENCES – The committee recommends that this section clarify that when extraordinary circumstances arise, like we have faced this past year, that NACCTFO has the ability within its bylaws to hold a conference at a time and place other than around the same time and place as a NACo conference.

ARTICLE XIII – RULES OF ORDER AND AMENDMENTS – The committee recommends that the bylaws be changed to clarify when and how amendments are received by the NACCTFO secretary and disseminated to the membership prior to being acted upon at the NACCTFO Business Meeting at the Annual Conference. The committee recommends that any amendment proposed must be submitted to the secretary no later than 30 days prior to the start of the conference and sent out by the secretary no later than 25 days before the start of the conference. This will give all members time to voice an opinion on a proposed change, not just the conference attendees. Finally, the committee recommends that the date and location where the changes are voted on and accepted at this conference be updated.

The Bylaws Committee would be most appreciative if you have questions or concerns about the proposed changes if you would reach out before the Annual Business Meeting. Please call Chair Mike Diskin at 518-873-3317 or email him at Michael.Diskin@essexcountyny.gov. It also suggests that it would be most beneficial if you are attending the meeting to print out copies, preferably in color, of both the existing and the proposed revised Bylaws.

"If everyone is moving forward together, then success takes care of itself."
Henry Ford



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TREASURER'S REPORT

National Association of County Collectors, Treasurers and Finance Officers Treasurer's Report						
	2018-2019 ACTUAL (Final)	2019-2021 BUDGETED	2019 - 2020 Fiscal Year Extended due to COVID		REMAINING	
			08-18 thru 07-29 Aot	08-20 thru 06-30-2021		
INCOME						
100 Dues	\$ 58,468.60	\$ 58,000.00	\$ 49,370.00	\$ 27,930.00	\$ (19,300.00)	-33.28%
101 Leg Conf Account	\$ 5,789.27	\$ 6,000.00	\$ 5,258.00	\$ 2,228.06	\$ (1,486.06)	-24.77%
102 Annual Conf Account	\$ 19,453.87	\$ 17,000.00	\$ 2,120.00	\$ 2,022.00	\$ 12,858.00	75.64%
103 Donations/Sponsors	\$ 42,821.00	\$ 51,000.00	\$ -	\$ 15,000.00	\$ 36,000.00	70.59%
104 Interest	\$ 648.91	\$ 500.00	\$ 632.17	\$ 35.67	\$ (167.84)	-33.57%
105 Miscellaneous	\$ -	\$ -	\$ 5.00	\$ -	\$ (5.00)	0.00%
TOTAL INCOME	\$ 127,181.65	\$ 132,500.00	\$ 57,385.17	\$ 47,215.73	\$ 27,899.10	21.06%
EXPENDITURES						
<i>Training Expense</i>						
201 Continuing Education - Leg Conf	\$ 36,469.67	\$ 20,000.00	\$ 19,556.91	\$ 11,400.00	\$ (10,956.91)	-54.78%
202 Continuing Education - Annual Conf	\$ -	\$ 17,000.00	\$ 3,700.00	\$ 1,233.00	\$ 12,067.00	70.98%
203 Plaques/Awards	\$ 467.43	\$ 1,000.00	\$ -	\$ -	\$ 1,000.00	100.00%
Total Training Expense	\$ 36,937.10	\$ 38,000.00	\$ 23,256.91	\$ 12,633.00	\$ 2,110.09	5.55%
<i>Conference Expenses</i>						
300 Legislative Conference (DC)	\$ 8,760.08	\$ 10,500.00	\$ 14,517.31	\$ -	\$ (4,017.31)	-38.26%
301 Annual Conference	\$ 60,258.47	\$ 50,000.00	\$ -	\$ -	\$ 50,000.00	100.00%
Total Conference Expense	\$ 69,018.55	\$ 60,500.00	\$ 14,517.31	\$ -	\$ 45,982.69	76.00%
Total Expense for Conferences	\$ 105,955.65	\$ 98,500.00	\$ 37,774.22	\$ 12,633.00	\$ 48,092.78	
<i>Board Expense</i>						
400 Executive Board	\$ 5,032.24	\$ 5,000.00	\$ 4,876.93	\$ -	\$ 123.07	2.46%
400-A Administrative Services						
401 President's Travel	\$ 10,933.05	\$ 12,000.00	\$ 6,151.75	\$ 760.08	\$ 5,088.17	42.40%
402 NACo Board Member	\$ 3,819.01	\$ 3,500.00	\$ 1,468.07	\$ -	\$ 2,031.93	58.06%
403 President's Gift	\$ 350.00	\$ 350.00	\$ -	\$ -	\$ 350.00	100.00%
404 Conference Site Visit	\$ 2,517.19	\$ 5,000.00	\$ 1,980.97	\$ -	\$ 3,019.03	60.38%
405 Board Officer's Travel	\$ 3,004.47	\$ 2,000.00	\$ 2,000.00	\$ -	\$ -	0.00%
Total Board Expense	\$ 25,655.96	\$ 27,850.00	\$ 16,477.72	\$ 760.08	\$ 10,612.20	38.10%
<i>Operations Expense</i>						
500 Bank Charges	\$ 31.00	\$ 100.00	\$ 102.58	\$ 152.55	\$ (155.13)	-155.13%
501 Administrative Services	\$ 599.00	\$ 600.00	\$ 300.00	\$ -	\$ 300.00	0.00%
502 Newsletter - Postage	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%
503 Postage - General	\$ 1,531.43	\$ 750.00	\$ -	\$ -	\$ 750.00	100.00%
504 DC Post office Box	\$ -	\$ 1,500.00	\$ 589.61	\$ 372.30	\$ 538.09	35.87%
505 Supplies	\$ -	\$ 500.00	\$ 66.24	\$ -	\$ 433.76	86.75%
506 Telephone/Website	\$ 733.56	\$ 600.00	\$ 5,992.18	\$ 4,789.40	\$ (10,181.58)	-1696.93%
507 Credit Card Fees	\$ 7,500.00	\$ -	\$ 417.55	\$ 452.47	\$ (870.02)	0.00%
508 Checks	\$ -	\$ 100.00	\$ 24.80	\$ -	\$ 75.20	75.20%
509 Dues Billing (inc postage)	\$ 1,789.30	\$ 2,000.00	\$ 543.95	\$ -	\$ 1,456.05	72.80%
510 Investment Expense	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%
511 Miscellaneous	\$ -	\$ -	\$ 2,705.81	\$ -	\$ (2,705.81)	0.00%
Total Operations Expense	\$ 12,184.29	\$ 6,150.00	\$ 10,742.72	\$ 5,766.72	\$ (10,359.44)	-168.45%
TOTAL EXPENDITURES	\$ 143,795.90	\$ 132,500.00	\$ 64,994.66	\$ 19,159.80	\$ 48,345.54	36.49%
Funds to Start 2019-2020 FY	\$ 7,500.00					
Prior FY Adjustments	\$ -					
Income	\$ 47,215.73					
Expense	\$ 19,159.80					
Checking Acct Balance	\$ 123,911.42					



The pessimist sees difficulty in every opportunity.
The Optimist sees opportunity in every difficulty.

Winston Churchill

NACCTFO 2019-2020 STANDING COMMITTEES

<i>Title</i>	<i>Name</i>	<i>County, State</i>	<i>E-mail</i>
AUDIT COMMITTEE			
CHAIR	Joe Grisolano	Crawford, KS	j.grisolano@crcoks.org
MEMBER	Jim Platt	Bates, MO	jimplatt21@hotmail.com
BUDGET COMMITTEE			
CHAIR	Shiela Miller	Randolph, MO	shiela.miller@randolphcounty-mo.gov
MEMBER	James McFadden	Tioga, NY	mcfaddenj@co.tioga.ny.us
MEMBER	Dolores Ortega Carter	Travis, TX	dolores.carter@traviscountytexas.gov
MEMBER	Michelle McBride	St. Charles, MO	mmcbride@sccmo.org
CONFERENCE COMMITTEE			
CHAIR	Dolores Ortega Carter	Travis, TX	dolores.carter@traviscountytexas.gov
MEMBER	James McFadden	Tioga, NY	mcfaddenj@co.tioga.ny.us
MEMBER	Michelle McBride	St. Charles, MO	mmcbride@sccmo.org
MEMBER	Chris Craft	St. Lucie, FL	chris.craft@tcsllc.com
EDUCATION & CERTIFICATION COMMITTEE			
CHAIR	Nancy Weeks	Haskell, KS	nweeks@haskellcountyks.com
MEMBER	Angela Moreno	Yuma, AZ	Angela.Moreno@yumacountyaz.gov
MEMBER	Doris Maloy	Leon, FL	maloyd@leoncountyfl.gov
MEMBER	Eric Sullivan	Thurston, WA	eric.sullivan@co.thurston.wa.us
MEMBER	Mary Tinkler	Charleston, SC	MTinkler@CharlestonCounty.org
LEGISLATIVE COMMITTEE			
CHAIR	Linda Kizzire	Sedgwick, KS	lkizzire@sedgwick.gov
MEMBER	Jason Carini	Rogers, OK	jcarini@rogerscounty.org
MEMBER	John Drew	Nassau, FL	jdrew@nassautaxes.com
NOMINATIONS COMMITTEE			
CHAIR	Tracey Marshall	Cass, IA	tmarshall@casscoia.us
MEMBER	Barbara Ford-Coates	Sarasota, FL	bfc@sarasotataxcollector.com
MEMBER	Cheri Remington	Gove, KS	gocotreas@ruraltel.net
MEMBER	Donna Peterson	Payette, ID	dpeterson@payettecounty.org
MEMBER	Laura Rudy	Stafford, VA	LRudy@staffordcountyva.gov
MEMBER	Sandy Zoubek	Stanton, NE	cotreas@stanton.net
MEMBER	Michelle McBride	St. Charles, MO	mmcbride@sccmo.org

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NACCTFO 2019-2000 COMMITTEES (cont'd.)**OUTSTANDING COUNTY COLLECTOR, TREASURER OR FINANCE OFFICER AWARD COMMITTEE (FKA Martinelli Award)**

CHAIR	Sheila Palmer	Platte, MO	spalmer@co.platte.mo.us
<i>Remaining members to be appointed by committee chair in accordance with Bylaws.</i>			

PRESIDENT'S COMMITTEES**AMBASSADOR/SPONSORSHIP COMMITTEE**

CO-CHAIRS	Barbara Ford-Coates Chris Craft	Sarasota, FL St. Lucie, FL	bfc@sarasotataxcollector.com chris.craft@tcscl.com
MEMBERS	Diane Gentry	Unified Greeley, KS	treasurer@unifiedgreeleycounty.com

CONSTITUTION and BYLAWS/POLICIES and PROCEDURES COMMITTEE

CHAIR	Mike Diskin	Essex, NY	Michael.Diskin@essexcountyny.gov
MEMBERS	Karen Coffman Phil Rogers Shilo Heger Tammi Davis	Jackson, MI Andrew, MO Riley, KS Washoe, NV	KCoffman@MIJackson.org collector@andrewcounty.org sheger@rileycountyks.gov tsdavis@washoecounty.us

MEMBERSHIP/PUBLIC RELATIONS COMMITTEE

CHAIR	Lance Beshires	Chester, TN	chestertrustee@usit.net
MEMBERS	Dennis Hollingsworth Kate Becker	Saint Johns, FL Audrain, MO	ddunham@sjctax.us kbecker@audraincounty.org

NEWSLETTER COMMITTEE

CHAIR	Michelle McBride	St. Charles, MO	mmcbride@sccmo.org
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PROPERTY ASSESSED CLEAN ENERGY (PACE) COMMITTEE

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Oh... the woes of Credit Card Payments...

School of Hard Knocks Lesson from Polk County, Missouri

Submitted by Debbi McGinnis, NACCTFO NACo Rep

Recently my office had a very unusual situation regarding our credit card pin pad machine. My deputy had received an unrequested credit card in the mail that would allow her to use it as a 'contactless' card. It had a sticker on it to activate it before using and she had laid the envelope with the card on her desk a few inches from the pin pad machine so she would remember to call and activate the card.

Quite uncustomary she happened to check her credit card online to find that FOUR transactions had paid 3 other people's taxes. She immediately called the card issuer. They told her the cards come activated and they would only refund \$9.19 of a \$200 plus problem.

We had given the tax payers receipts in good faith but I immediately wrote letters to them explaining the faux pas and offering to pay the convenience fee if they would please pay the account again. This was not a situation I could foresee happening.

I am grateful she checked her account or we could have charged several days of transactions to her card. We now know not to have credit cards close to the machine, that the sticker on your credit card telling you to activate apparently means nothing, and that \$10 is the threshold

"There are no traffic jams on the extra mile."

Roger Staubach



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July 2022
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Adams County/Aurora CO

MAKING THE BEST OF IT ...



North Dakota Auditor & Treasurer Conference
July 29, 2020

Re-Opening in the Face of a Pandemic

UAC Fall Conference
November 20, 2020

Dunning-Kruger Effect

12:57 AM



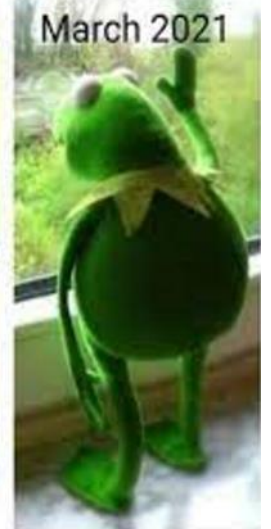
Subject: Fwd: Fwd:
My payment window, no ice cream
cones 🙄



**Me: This show is
boring.**

**Boss: Again, this is a
Zoom conference.**

Let's Talk Tuesdays'



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